

Daycare Guidelines for 2024-2025

L.E.S. is happy to be able to offer daycare services to those who wish to register their children. Please read the following information and don't hesitate to contact us at 819-569-5103 should you have further questions.

We offer the following services (categorized according to the government definitions as of August, 2004):

FULL-TIME:

- Pre-K, kindergarten, and primary students who are present at day-care at least two periods a day, 1 to 5 days a week
- Cost is \$9.50 per child, per day
- Noon hour supervision fees are not charged to parents who register their children as full time status, prior to September 30, 2024. However, it is important to note that if you have paid supervision fees and then register your child after September 30th, you will not be reimbursed these fees.

PART-TIME/SPORADIC:

- Anything less than the above
- Cost is \$3.15 per child in the AM. Cost is \$8.10 in the PM
- Noon hour supervision fees apply

Important: If your child will be attending on a sporadic basis, you must give the daycare prior notice of attendance so that we can be sure that we have adequate staff in place to welcome them. This must be done by written notice by email at ransomc@etsb.qc.ca. You must also inform your child's teacher so that they know not to put them on the bus at the end of the day.

PLANNING DAYS:

- The cost is \$16.20 per day.
- The daycare is open from 7:30 to 5:30 on planning days
- Parents who request planning days, can choose these days on a month-to-month basis.
- A permission form with a "return deadline" will be sent to you by email each month.



- If your invitation is not received back by the return date, your child(ren) will not be able to attend the event. There will be absolutely no exceptions.
- Please note that this is a service that the LES Daycare offers. However, children who refuse to follow rules both at Daycare and in school, can be refused the service.
- Extra fees are collected for outings and special events.
- Some activities may have limited space for attendance due to activity or staffing availability. RSVP's will be accepted on a first come first serve basis.



Important: The option of planning days will only be offered to students who are registered as full-time or sporadic. We will not be accepting drop-ins.



PRICES ARE SUBJECT TO CHANGE BY THE MINISTRY



SNOW DAYS



- Please note that when the school is closed due to snowstorms or other emergency events, the daycare is closed as well. This also applies if the school board closes the school on planning days. The daycare will be closed as well



Important Tips:



1. Always call the daycare (819-569-5103) if your child will be absent. If your child will be at school, but will not be going to daycare as scheduled. You must also inform the homeroom teacher. If your child is absent from school for the day, please notify both the daycare and the school secretary.
2. All parents **must** park on Academy Street, not in the staff parking area.
3. A homework period is provided (approx. 30 min.) from Monday to Thursday.
4. The school and the daycare are both **NUT & PEANUT FREE AREAS.**
5. Pre-K and Kindergarten children need an extra pair of indoor shoes just for daycare. Along with a change of clothes in a Ziploc bag with their name on it.
6. To pick up your child at the end of the day, please call (819)347-1451. An educator will help your child get ready and escort them to the front door.





PAYMENT PROCEDURES:

Your child's place is reserved; therefore, payment is due for absences regardless of the reason. This applies to reserved Planning days as well.

- Fees can now be paid through online banking, or should be paid by cheque. If for some reason a cheque does not pass, then the fees must be paid in cash.
- Please note that receipts are issued to the person who makes payment.
- Statements are given out on the first day of each month. Payment is due upon receipt of statement.

FAILURE TO MAKE PAYMENT:

If payments are not met, steps will be taken as follows:

- A verbal reminder will be given
- A written notice will be issued
- A final written notice will be sent informing the parent/guardian of suspension of daycare services in the next week until payment is made in full.
- As a last resort, the account will be given to a collection agency.
- Repeated issues of non and/or late payment may result in a permanent suspension of services.

WITHDRAWAL FROM THE DAYCARE / CHANGES TO STATUS:

- **One week's** notice is required before withdrawing your child. Fees will be due if you fail to notify the daycare.
- Any change in days/contract is subject to availability of space. **Changes cannot be made more than once per month and notice must be given one week prior to the beginning of the month.** For example, if your child is registered full-time for the month of November and you wish to change the status to part-time, notice must be given no later than the end of the 3rd week in October. Should this not be done, your child's status will remain as full-time for the month of November and you will be billed accordingly. A new contract must be signed if the change is from full-time to part-time, or part-time to full-time.



LATE PICK-UP CHARGES:



- The cost will be \$8.00 from 1 min to 15 mins/\$16.00 from 16-30 minutes/\$24.00 from 31-45 minutes after 5:45



- Late charges for planning days start at 5:30.



CHANGE IN PERSON PICKING UP CHILDREN:



- You must inform the daycare in advance by email ransomc@etsb.qc.ca, if the person coming to pick up your child is unfamiliar to the staff, or even to the child. Please note: These people could be asked for identification until they become familiar to the daycare staff.



- No child will be allowed to leave with any person who is not on this list unless the daycare has been otherwise notified.



*****Signing of the registration form indicates that you will respect the terms listed in this guidelines document.**

